## Fulfillment Policy

After quote is accepted by the customer a deposit must be paid in order to book a service. Overland Solar Systems will book the service based on products and technicians' availability. Service fee must be paid to Overland Solar Systems on the day the service is provided.

While Overland Solar Systems does not provide warranty for the products we install, but we can help submit a claim to the manufacture. To obtain warranty service for defective products please email <a href="mailto:contact@overlandsolarsystems.com">contact@overlandsolarsystems.com</a> Customer will be responsible for any return shipment cost of the product to the manufacture. Overland Solar Systems is not responsible for the manufactures warranty policies.